

APPLICANT DETAILS

Applicant Name: _____

Street Address: _____

Suburb: _____ State: _____ Postcode: _____

Email: _____ Date of Birth: _____

Phone No (landline): _____ Mobile No: _____

Name of Animal: _____ Type of Animal: _____

Note:

- If your application is incomplete, it cannot be considered.
- If you do not provide all of the information requested or your attachments are not current your application can be refused.

NEW APPLICATION

You must attach evidence for all of the following:

Checklist

1. A medical certificate confirming that the applicant has a disability within the meaning of the *Disability Discrimination Act 1992 (Cth)*.
2. Documentation showing that the assistance animal has been registered with the applicant's local Council (if required).
3. An assessment letter or report from an animal training organisation, veterinarian or health care practitioner dated within the last three (3) months identifying:
 - a. The skills and actions that the assistance animal exhibits to alleviate the effects of the applicant's disability;
 - b. The assistance animal meeting the appropriate behaviour and hygiene standards for a public place; and
 - c. The applicant having effective control of the assistance animal.
4. A colour photograph of the assistance animal.

RENEWAL APPLICATION

You must attach evidence for all of the following:

Checklist

1. An assessment letter or report from an animal training organisation, veterinarian or health care practitioner dated within the last three (3) months identifying:
 - a. The skills and actions that the assistance animal exhibits to alleviate the effects of the applicant's disability;
 - b. The assistance animal meeting the appropriate behaviour and hygiene standards for a public place; and
 - c. The applicant having direct and effective control of the assistance animal.

ASSISTANCE ANIMAL PASS – CONDITIONS OF TRAVEL

1. An applicant and their assistance animal must carry or display an accepted type of valid accreditation at all times when travelling on Metro Tasmania (Metro) services.
2. An accepted type of valid accreditation must be produced if requested by a Metro Bus Operator or other employee.
3. An applicant and their assistance animal with a valid form of accepted accreditation are entitled to access Metro premises and services.
4. Only one (1) assistance animal may accompany an applicant on Metro premises and services at any one time.
5. An assistance animal must be kept under the applicant’s direct and effective physical control at all times on Metro premises and services.
6. When accessing Metro premises and services, an assistance animal must not:
 - a. Cause any distress or inconvenience to customers and staff;
 - b. Cause any risk to the health, safety and welfare of any employee or any other person;
 - c. Disrupt the operations;
 - d. Sit on seats provided; or
 - e. Block doorways or aisles.
7. An assistance animal must be clean and hygienic at all times whilst on Metro premises and services.
8. An applicant is responsible for the care, conduct and hygiene of their assistance animal at all times on Metro premises and services, and must clean up any mess made by their assistance animal.
9. Upon review, Metro reserves the right to revoke an Assistance Animal Pass if there is sufficient evidence that an applicant and/or their assistance animal do not comply with these conditions.
10. An Assistance Animal Pass can be granted for a period no greater than 24 months and it is the responsibility of the applicant to renew the Assistance Animal Pass prior to the expiry of the current Assistance Animal Pass.

APPLICANT DECLARATION

I confirm the following:

- I will comply with the Assistance Animal Pass – Conditions of Travel specified in this form;
- I will comply with the general Conditions of Travel specified at www.metrotas.com.au;
- I acknowledge that Metro reserves the right to revoke the Assistance Animal Pass at any time in the event of a breach of any of the Assistance Animal Pass – Conditions of Travel or general Conditions of Travel by me and/or my assistance animal; and
- I have read and understood all the information in this form and the evidence provided by me is, to the best of my knowledge, true, correct and accurate in every detail.

Name: _____ Date: _____

Signature: _____



Submit this completed application form and supporting documents at:

By email: contact@metrotas.com.au

In person: Ground floor, 40 Elizabeth Street, Hobart
Opposite Stop A, Metro Depot, 212 Main Road, Moonah
Depot Office, 168 Wellington Street, Launceston
Depot Office, 28 Strahan Street, Burnie

By post: PO Box 61, Moonah, TAS, 7009

Office Use Only

Received, scanned, saved in FOL/21/1928 and details included in Assistance Animal Pass Register
DOC/21/33025.

Name: _____ ID No: _____ Date: _____